



Clara Martin Center

55 years of *People Helping People*

2021 ANNUAL REPORT

This has been a year like no other. One that has challenged us, tested us and brought out the best in us. At a time when our services were needed more than ever, our team of talented, professional and resilient staff, rose to the occasion and met that demand.

These have not been easy times as staff were impacted by the COVID-19 pandemic in the same ways that our communities were impacted. Staff felt the anxiety, uncertainty, fatigue, and so many other challenging emotions, the same as their neighbors, but continued to show up, every day, to help others. This is the epitome of our motto “People Helping People.” At a time when our system experienced an increase in demand for services, we were able to rise to meet that demand for those seeking care and still provide high quality service.

This has also been an exciting and innovative year for Clara Martin Center. Prior to the pandemic taking hold in Vermont, we had applied in March 2020 for a 2 year, \$3.8 million, SAMHSA grant to become a Certified Community Behavioral Health Clinic. We were notified of the grant award in February 2021. This grant provides a great opportunity to expand our services and meet some traditionally unmet and unfunded needs and to improve access to care. Clara Martin Center is the first community mental health center in Vermont to be awarded this grant. We are proud to be pioneers. The ability to be innovative and forward thinking at this challenging time is to be commended. This model is embraced as a best practice throughout our nation. A spirit to expand our business to meet unmet needs in our communities at the same time we are surrounded by significant challenges continues a history of Clara Martin Center hard work, responsiveness, and innovation.

While these many challenges have tested us while we work to minimize the challenges that impact our ability to provide care, I am proud to acknowledge our leadership and management team for their dedication, stability, perseverance, and patience to lead staff during this period of time where the only thing certain was the uncertainty in each day. This challenges the best of leaders, and like staff, they have risen to this challenge and leaned in when many might have left. This is why after 55 years, Clara Martin Center remains a bedrock of the community, and one I am proud to lead as we look ahead to the next 50 years.

Over the past nine years, 2,383 people have responded to our client satisfaction survey. According to the 2021 client satisfaction survey responses:

94.77% reported that Clara Martin Center treats them with dignity and respect.

84.97% reported that the services they received made a difference.

8.2 out of 10 people said they would refer a family member or friend to Clara Martin Center



I cannot say ENOUGH amazing things about our experience! Your services have been a GODSEND to our family!
- CMC Client

FY 2021 CLIENTS SERVED BY PROGRAM

Program Name	Total Hours	Number Served
Child & Family Program	8,465.15	558
Vocational Services	534.03	61
School Services	8,947.25	77
Community Support Program	10,514.67	153
Emergency Services	651.78	292
Residential Care*	823.25	17
Addiction Services	4,797.70	388
Adult Services	9,468.22	825
Criminal Justice Services	2,407.50	91
Access Services	878.37	1,086
TOTAL**	47,573.83	3,606
Central Vermont Substance Abuse Services (CVSAS)	6,253.02	683
Central Vermont Addiction Medicine (CVAM)		

* Residential Care is reported in bed days not hours

** Clients may have been served in more than one program

CLARA MARTIN CENTER
STATEMENT OF FINANCIAL POSITION (Unaudited)
FOR THE MONTH ENDED JUNE 30, 2021

ASSETS

CURRENT ASSETS	JUNE 30, 2021
Cash	\$ 5,001,284
Accounts receivable, net	173,546
Prepaid expenses	133,542
Other Current Assets	<u>262,287</u>
TOTAL CURRENT ASSETS	5,570,659
TOTAL NET PROPERTY & EQUIPMENT	<u>4,010,856</u>
TOTAL ASSETS	<u><u>\$ 9,581,515</u></u>

LIABILITIES & FUND BALANCE

CURRENT LIABILITIES	
Accounts Payable	\$ 111,674
Short Term Notes Payable	182,568
Deferred revenue	1,290,070
Accrued compensated absence	<u>936,857</u>
TOTAL CURRENT LIABILITIES	2,521,169
LONG TERM LIABILITIES	1,130,605
NET ASSETS	
Unrestricted Net Assets	<u>5,929,741</u>
TOTAL NET ASSETS	<u>5,929,741</u>
TOTAL LIABILITIES & FUND BALANCE	<u><u>\$ 9,581,515</u></u>

CONTACT US

Randolph: 802-728-4466
 Bradford: 802-222-4477
 Wilder: 802-295-1311

www.claramartin.org

24-Hour Emergency Service

1-800-639-6360

2021 STAFF ANNIVERSARIES

30 years:

Jena Trombly

20 years:

Tom Breslin
Mindy Farnham

15 years:

Demetra Hazatonos
Bridgette Herbst
Cori Luppino
Andrew Nuss
Paula Riviezzo

10 years:

Shannon Brennan
Elliot Montrone

5 years:

Samantha Diehl
Crystal Irish Jim Siegel
Kate Lohutko Melanie Williams
Courtney Ness David Wrong



Walk In Clinic

Monday	12:00-2:00 PM	Bradford
Tuesday	2:00-4:00 PM	Randolph
Thursday	1:00-3:00 PM	Randolph
Friday	10:00-12:00 PM	Bradford